

Health Education England – Thames Valley

2018 GMC National Training Surveys

Summary

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Executive Summary

This paper provides an overview of the 2018 GMC National Training Survey (NTS) outcomes for Trainees and Trainers working across Health Education England Thames Valley.

Data from both the Trainee and Trainer Surveys are reviewed by the HEE-TV Quality Team, and those areas requiring a deeper review are shared with appropriate Directors of Medical Education, Heads of School and Training Programme Directors for investigation and ongoing quality management in accordance with the HEE Quality Framework.

The GMC Survey results provide one source of intelligence relating to the quality of education and training within HEE-TV and should not be viewed in isolation from other metrics. It is acknowledged that due to survey results being presented as comparison data as opposed to criterion referenced, HEE Local Offices/Deaneries, Trusts, Sites and Programmes may be presented as 'outliers'. Trainee responses given against these outlier areas have been reviewed by the HEE-TV Quality Team and appropriate action has been determined. Some of these actions will be HEE-TV wide, and some will relate to specific sites and/or programmes.

Initial review of the 2018 results indicate that although HEE TV remains slightly below the national average within the Workload Indicator, there is an improvement to the average score and this reflects the slight improvement nationally. This is acknowledged within the GMC's Initial findings report which notes that 48.83% of trainees report they work beyond their rostered hours. It notes that although still high, this is an improvement on the figures in 2017 and 2016.

Trainee Survey

1. Context

The GMC National Trainee survey was initially established during 2005 and since then has been conducted annually usually during March and April. The survey is managed by the GMC and facilitated by education organisers and provides all postgraduate medical trainees with an opportunity to give feedback on their perception of the quality of their training. This UK-wide survey enables education organisers to obtain benchmarked data on potential areas of good practice as well as areas of concern within their locality compared to the rest of the UK, and survey results are a helpful evidence source for quality management purposes both in terms of identifying potential areas of concern and areas of good practice.

2. Survey Reporting

The Trainee Survey comprises a series of generic questions which are relevant to all trainees as well as a series of specialty specific questions which are usually agreed with the relevant Royal College. Trainee responses to the generic questions are grouped into 18 categories known as indicator scores some of which have an educational focus and others have a more direct link with patient safety.

The survey results are reported using an online reporting tool making the results accessible for all those involved in the management of postgraduate medical education and training. The results can be cut into different groups to suit both Local Education Provider [LEP] and training programme needs.

The 18 indicators used in the 2018 Trainee Survey are:

1. Adequate Experience
2. Clinical Supervision
3. Clinical Supervision out of hours
4. Curriculum Coverage
5. Educational Governance
6. Educational Supervision
7. Feedback
8. Handover
9. Induction
10. Local Teaching
11. Overall Satisfaction
12. Regional Teaching
13. Reporting systems
14. Rota design
15. Study Leave
16. Supportive environment
17. Teamwork
18. Work load

Rota design is a new indicator which was piloted for the first time in the 2017 survey. In Thames Valley, this new indicator has received the highest number of positive outliers [20] and almost the same number of negative outliers [17].

Additionally, respondents are given the opportunity to raise concerns relating to patient safety and/or bullying and undermining. These 'free text' comments are passed on to HEE local offices as soon as they have been raised and are reviewed and investigated accordingly.

3. Response Rates

A total of 51,956 trainees in the UK completed the NTS giving a national response rate of 95.7%. The HEE-TV Response rate was 98.7%.

4. Areas of good practice and areas of potential concern

i. Positive highlights [Green outliers]

There were 169 green outliers across 55 programmes. Highest performers in medical specialties were Sport and Exercise Medicine, Endocrinology, Gastroenterology and Rheumatology. Highest number of green outliers in surgical specialties included Urology and Oral and Maxillofacial Surgery. Psychiatry had a high number of green outliers across specialty training.

Programme	Local Education Provider	No. of above outliers	No. of overlapping outliers
GP Paediatrics	Horton Hospital, OUH	12	
Endocrinology	Churchill Hospital, OUH	11	
Sport and Exercise Medicine	Across Thames Valley	8	
Gastroenterology	Royal Berkshire Hospital	6	4
GP Psychiatry	Wexham Park, Frimley Health	6	2
Foundation Year 2 O&G	Buckinghamshire Healthcare	7	
Foundation Year 2, Medicine	Churchill Hospital, OUH	7	
Oral and Maxillofacial Surgery	John Radcliffe Hospital, OUH	5	1
Rheumatology	Wexham Park Hospital, FHFT	3	1

ii. Areas of concern - hotspots

There were 187 red outliers in 48 specialties across 65 sites.

Existing hotspots - Red outliers and pink flags

Programme	Local Education Provider	Red - above outliers	Pink - overlapping outlier
Neurosurgery	John Radcliffe Hospital, OUH	8	2
Clinical Radiology	John Radcliffe Hospital, OUH	3	1
Clinical Oncology	Churchill Hospital, OUH	3	10
	Royal Berkshire Hospital	7	9

Existing hotspots where improvement has been made

Programme	Local Education Provider	Red - above outliers	Pink - overlapping outlier
Medical oncology	Churchill Hospital, OUH		3

New areas of concern

Programme	Local Education Provider	Red - above outliers	Pink - overlapping outlier
F2 Surgery	Wexham Park, FHFT	9	2
Core Medical Training	Buckinghamshire Healthcare	9	4
Emergency Medicine	SMH, Buckinghamshire Healthcare	7	7
Geriatrics	SMH, Buckinghamshire Healthcare	7	3
GP Medicine	Buckinghamshire Healthcare	7	4
	MKUH	6	6
F2 Medicine	SMH/WGH, Buckinghamshire Healthcare	11	4
GP Paediatrics	SMH, Buckinghamshire Healthcare	5	3
GP Obstetrics & Gynaecology	Wexham Park, FHFT	5	2
F2 Obstetrics & Gynaecology	John Radcliffe Hospital, OUH	5	4
Ophthalmology	John Radcliffe Hospital, OUH	5	7

5. Indicator Summary

This section provides the average score and ranking for each indicator for HEE-TV. HEE-TV has seen a drop in mean score across most of the 18 indicators except for two – Workload and Local Teaching – where there has been an improvement on last year's scores. Ranking has seen the same trend with an improved position in only 3 indicators – Handover, Workload and Feedback.

arrows denote comparison against 2017 score and ranking

Indicator	2018 – HEE-TV Mean	2018 – National Mean	2018 – HEE-TV Ranking
Overall Satisfaction	↓79.03	79.01	↓11/17
Clinical Supervision	↓90.29	90.31	↓11/17
Clinical Supervision Out of Hours	↓87.73	87.61	↓10/17
Handover	↓65.88	65.25	↑4/17
Induction	↓78.49	78.62	↓10/17
Reporting Systems	↓74.94	74.78	↓8/17
Adequate Experience	↓78.46	78.82	↓13/17
Supportive Environment	↓72.27	72.66	↓11/17
Workload	↑47.36	48.19	↑14/17
Educational Supervision	↓84.97	84.46	↓8/17
Feedback	↓75.67	75.47	↑8/17
Local Teaching	↑74.60	74.73	↓11/17
Regional Teaching	↓69.08	69.29	↓9/17
Study Leave	↓62.28	61.72	↓8/17
Teamwork	↓73.40	73.86	↓11/17
Educational Governance	↓73.17	73.23	↓11/17
Curriculum Coverage	↓75.39	75.74	↓11/17
Rota Design [new indicator for 2018]	56.79	56.18	10/17

NB. Data excludes Public Health trainees and trainees in post at Wexham Park Hospital

Source: NTS Reporting Tool: Report by LETB/deanery

5a. Workload and Burnout

i. Workload

During the year, HEE TV quality team were managing a number of items on the Risk Register relating to workload. Particularly in acute medical settings. To this end, the Quality Committee has initiated discussions with Workforce Transformation colleagues to work collaboratively in finding solutions to these issues across the region.

The HEE-TV mean score for Workload is below the national average [47.36 vs 48.19] but an improvement on last year's figure [45.99]. This reflects the national position where there has been a slight improvement reported by doctors working beyond their rostered hours. The HEE-TV ranking for this Indicator is 14/17 nationally. High Workload scores occur across all acute trusts within the HEE-TV region.

The number of negative outliers for Workload this year have fallen from 19 in 2017 to 17. Negative outliers when reviewed at post and site level occur across a number of specialties and trainee programmes but the majority of negative outliers, 7 out of 17, occur in 'medical' posts; two in General Practice, Paediatrics and 'surgical' posts and one each in posts in Intensive Care Medicine, Ophthalmology, Histopathology and Obstetrics & Gynaecology.

The Workload indicator received the highest number of negative outliers in both the Trainee and the Trainer surveys.

ii. Burnout

This year the GMC has piloted a set of optional questions about work-based burnout due to increasing concerns about the impact of working conditions on doctors' wellbeing. The questions asked were taken from the *Copenhagen Burnout Inventory* - an internationally recognised and validated question set. The results of these questions are not available on the online reporting tool. However, the GMC intends to provide further analysis of these questions later in the year.

5b. Study Leave

Thames Valley has seen a decline in mean score for the Study Leave indicator over the last four years but remains higher than the national average score this year and in 2017.

Indicator	2018				2017				2016				2015			
	National 'ranking' for HETV	HETV Mean	National Mean	%range for all LETBs	National 'ranking' for HETV	HETV Mean	National Mean	%range for all LETBs	National 'ranking' for HETV	HETV Mean	National Mean	%range for all LETBs	National 'ranking' for HETV	HETV Mean	National Mean	%range for all LETBs
Study Leave	8/17	62.28	61.72	65.80 – 53.30	5/18	64.42	61.48	80.89 – 53.97	14/18	68.48	70.37	85.17 – 64.02	11/18	69.43	70.17	85.70 – 63.19

Source: NTS Reporting Tool: Report by LETB/deanery

Negative answers given to the Study Leave questions were wide-ranging but rota difficulties featured the most frequently.

A revised HEE-TV Study Leave Policy came into effect on 6 April 2018. The purpose of which was to ensure that doctors in training have access to a standardised system across the Deanery in which applications for study leave are considered on a fair, equitable and consistent basis. Each Specialty School will be creating a list of essential courses required for curriculum completion.

Given the Survey period was March to May, the revised Policy will not be realised in the 2018 results. The new Policy will need some time to embed across Thames Valley. Therefore, any negative outliers against this indicator will be reviewed with this in mind.

6. Overall Satisfaction [Trainee]

The questions which form the Overall Satisfaction indicator are:

- How would you rate the quality of teaching (informal and bedside teaching as well as formal and organised sessions) in this post?
- How would you rate the quality of clinical supervision in this post?
- How would you rate the quality of experience in this post?
- How would you describe this post to a friend who was thinking of applying for it?
- How useful do you feel this post will be for your future career?

i. Overall Satisfaction by HEE Local Office/Deanery

The HEE-TV score for Overall Satisfaction has reduced by 1.37, and the ranking has fallen to 11/17 [7/18 in 2017 and 16/18 in 2016].

LETB/deanery	2018		2017		2016	
	Mean	Ranking out of 17	Mean	Ranking out of 18	Mean	Ranking out of 18
Health Education North East	81.27	1	81.47	1	82.71	5
Health Education South West	80.59	2	80.79	4	82.02	9
Defence Postgraduate Medical Deanery	80.34	3	80.45	5	82.12	8
Northern Ireland Medical & Dental Training Agency	80.27	4	81.21	2	83.22	3
Health Education Wessex	80.24	5	79.97	9	82.98	4
Health Education Kent, Surrey and Sussex	80.07	6	79.32	12	79.47	18
NHS Education for Scotland	79.81	7	79.98	8	82.50	6
Wales Deanery	79.56	8	80.44	6	83.33	2
Health Education North West London	79.49	9	79.45	11	81.44	11
Health Education West Midlands	79.17	10	78.79	13	81.34	12
Health Education Thames Valley	79.03	11	80.40	7	80.86	16
Health Education North Central and East London	78.94	12	79.68	10	80.66	17
Health Education North West	78.34	13	78.77	14	81.85	10
Health Education South London	78.14	14	78.31	15	82.23	7
Health Education East of England	77.86	15	78.06	17	80.90	13
Health Education Yorkshire and the Humber	77.46	16	78.21	16	80.87	15
Health Education East Midlands	77.06	17	77.31	18	80.88	14

NB. Data excludes Public Health trainees

Source: NTS Reporting Tool: Report by LETB/deanery

ii. Overall Satisfaction by HEE-TV Local Education Providers

14 out of 18 Local Education Providers for HEE-TV Trainees scored higher than the national average for Overall Satisfaction.

Four LEPs score lower than the national average. These are: Oxford University Hospitals NHS Foundation Trust [by 0.86] Frimley Health NHS Foundation Trust [by 3.53] Buckinghamshire Healthcare NHS Trust [by 4.0] and Milton Keynes University Hospital NHS Foundation Trust [by 6.28].

Local Education Provider	Overall Satisfaction Score 2018	National Score 2018
NHS North and West Reading CCG	98.33	79.01
NHS Aylesbury Vale CCG	93.48	79.01
NHS Chiltern CCG	90.79	79.01
NHS Oxfordshire CCG	88.93	79.01
NHS Milton Keynes CCG	88.29	79.01
NHS Newbury and District CCG	87.83	79.01
Berkshire Healthcare NHS Foundation Trust	86.36	79.01
NHS Bracknell and Ascot CCG	85.75	79.01
NHS Windsor, Ascot and Maidenhead CCG	85.43	79.01
Oxford Health NHS Foundation Trust	84.72	79.01
NHS Slough CCG	84.31	79.01
NHS Wokingham CCG	83.75	79.01
Royal Berkshire NHS Foundation Trust	81.75	79.01
Central and North West London NHS Foundation Trust	80.36	79.01
Oxford University Hospitals NHS Foundation Trust	78.15	79.01
Frimley Health NHS Foundation Trust	75.48	79.01
Buckinghamshire Healthcare NHS Trust	75.17	79.01
Milton Keynes University Hospital NHS Foundation Trust	72.73	79.01

NB. Data excludes Public Health trainees Central North West London NHS - Data includes the Trust as a whole
 Source: NTS Reporting Tool: Report by Trust/Board

iii. Overall Satisfaction Indicator questions and responses for HEE-TV Local Education Providers

This chart shows the percentage of Good and Very Good answers given by each Local Education Provider to every question under the Overall Satisfaction Indicator and compares this with the answers given across Thames Valley and across England.



NB. Data excludes Public Health trainees Central North West London NHS - Data includes the Trust as a whole

iv. Overall Satisfaction by Programme by HEE Office/Deanery

Highest ranking programmes nationally

- HEE-TV ranks **first** for Overall Satisfaction in Child & Adolescent Psychiatry, General Psychiatry, Gastroenterology, Sports & Exercise Medicine.
- 16 HEE-TV programmes rank in the top 5 for Overall Satisfaction.

Lowest ranking programmes nationally

- Clinical Oncology and Public Health Medicine ranks last for Overall Satisfaction.
- Trauma and Orthopaedic Surgery ranks last for Overall Satisfaction but the score is within range of answers given nationally.
- General Internal Medicine has a pink flag for Overall Satisfaction.
- Neurosurgery ranks 13 out of 14 for Overall Satisfaction and has a pink flag.
- Renal Medicine has a pink flag for Overall Satisfaction and ranks 13 out of 16.
- Emergency Medicine has a below outlier score for Overall Satisfaction and ranks 16 out of 17.

Programme	2018			2017	
	HEE-TV Overall Satisfaction Mean	National Overall Satisfaction Mean	Ranking by HEE Office/Deanery	HEE-TV Overall Satisfaction Mean	Ranking by HEE Office/Deanery
Acute Care Common Stem	79.33	76.79	11/17	83.84	3/17
Acute Internal Medicine	75.31	81.18	9/16	84.33	3/17
Anaesthetics	79.61	81.18	16/17	79.82	17/17
Cardiology	80.80	81.18	5/17	81.93	4/17
Child & Adolescent Psychiatry	94.33	81.18	1/14	95.88	1/15
Clinical Genetics	82.33	81.18	10/10	85.67	7/11
Clinical Oncology	73.36	81.18	14/14	81	13/16
Clinical Radiology	81.68	81.18	15/17	79.55	17/17
Core Anaesthetics	88.06	76.79	6/16	89.32	3/17
Core Medical Training	71.10	76.79	8/17	70.43	15/17
Core Psychiatry Training	83.98	76.79	5/17	81.62	10/17
Core Surgery Training	72.26	76.79	12/17	73.14	9/17
Dermatology	84.29	81.18	6/15	90.86	3/16
Emergency Medicine	71.41	81.18	16/17	83.87	2/17
Diabetes & Endocrinology	85.93	81.18	4/16	87.93	1/16
Foundation Year 1	73.40	72.64	8/16	75.33	3/17
Foundation Year 2	76.21	76.89	11/16	77.40	11/17
Forensic Psychiatry	89.0	81.18	5/13	82.67	10/13
Gastroenterology	85.0	81.18	1/16	83.40	5/17
General Internal Medicine	63.60	81.18	1/1	85.40	1/1
General Psychiatry	93.60	81.18	1/16	88.13	3/16
General Surgery	80.04	81.18	16/17	82.06	10/17
Genito-Urinary Medicine	82.33	81.18	8/13	87.00	4/12
Geriatric Medicine	79.26	81.18	7/16	82.50	2/16
GPs in Secondary Care	75.70	75.18	7/16	76.57	6/16
GP Programme – in a GP Practice	89.45	88.29	6/17	88.11	9/17
Haematology	84.94	87.18	5/15	82.25	3/16
Histopathology	85.16	81.18	11/15	87.89	7/16
Immunology		N = less than 3		87.00	2/5

Programme	2018			2017	
	HEE-TV Overall Satisfaction Mean	National Overall Satisfaction Mean	Ranking by HEE Office/Deanery	HEE-TV Overall Satisfaction Mean	Ranking by HEE Office/Deanery
Infectious Diseases	79.31	81.18	7/10	86.00	4/10
Intensive Care Medicine	78.83	81.18	9/13	81.53	9/14
Medical Oncology	79.67	81.18	8/14	42	15/15
Medical Psychotherapy	93.33	81.18	2/4	N = less than 3	
Neurology	89.0	81.18	3/15	85.73	4/16
Neurosurgery	69.25	81.18	13/14	86	8/16
O&G	78.28	81.18	6/16	87.96	1/16
Old Age Psychiatry	90.40	81.18	5/15	87	7/13
Ophthalmology	81.42	81.18	10/15	80.12	13/16
Otolaryngology	86.31	81.18	8/16	84.00	10/16
Oral Maxillofacial	87.33	81.18	5/12	N = less than 3	
Paediatrics	80.75	81.18	7/16	79.53	11/16
Palliative Medicine	92.20	81.18	3/14	100	1/15
Plastic Surgery	83.04	81.18	8/13	78.42	13/16
Public Health Medicine	80.23	85.52	14/14	83.64	8/16
Psychiatry of Learning Disability	80.67	81.18	10/12	N = less than 3	
Rehabilitation Medicine	77.25	81.18	7/7	83.6	8/11
Renal Medicine	72.40	81.18	13/16	80.88	5/16
Respiratory Medicine	76.41	81.18	13/17	72.40	14/16
Rheumatology	87.36	81.18	2/16	80.14	13/16
Sport & Exercise Medicine	93.40	81.18	1/4	91.20	1/6
Trauma & Orthopaedic Surgery	78.28	81.18	17/17	82.47	13/17
Urology	87.22	81.18	3/15	86.33	7/16
Vascular Surgery	79.00	81.18	13/14	N = less than 3	

Red: Red outlier – score in bottom quartile of benchmark group **Pink:** Score in the bottom quartile Source: NTS Reporting Tool: Report by Programme type by LETB/Deanery

7. Outliers by Local Education Provider (Programme Specialty by Site)

Local Education Providers	2018 Positive outliers	2018 Negative outliers	2017 Positive Outliers	2017 Negative Outliers
Berkshire Healthcare NHS Foundation Trust	1	1	4	0
Buckinghamshire Healthcare NHS Trust	16	54	21	13
Central North West London - Milton Keynes site	N = less than 3		2	0
Frimley Health NHS Foundation trust [Wexham Park]	17	33	11	35
Milton Keynes University Hospital NHS Foundation Trust	10	22	9	19
Oxford Health NHS Foundation Trust	15	0	5	3
Oxford University Hospitals NHS Foundation Trust	77	64	79	75
Royal Berkshire Healthcare NHS Foundation Trust	31	13	39	11
West London Mental Health NHS Trust [Broadmoor only]	2	0	0	5
Grand Total	169	187	170	161

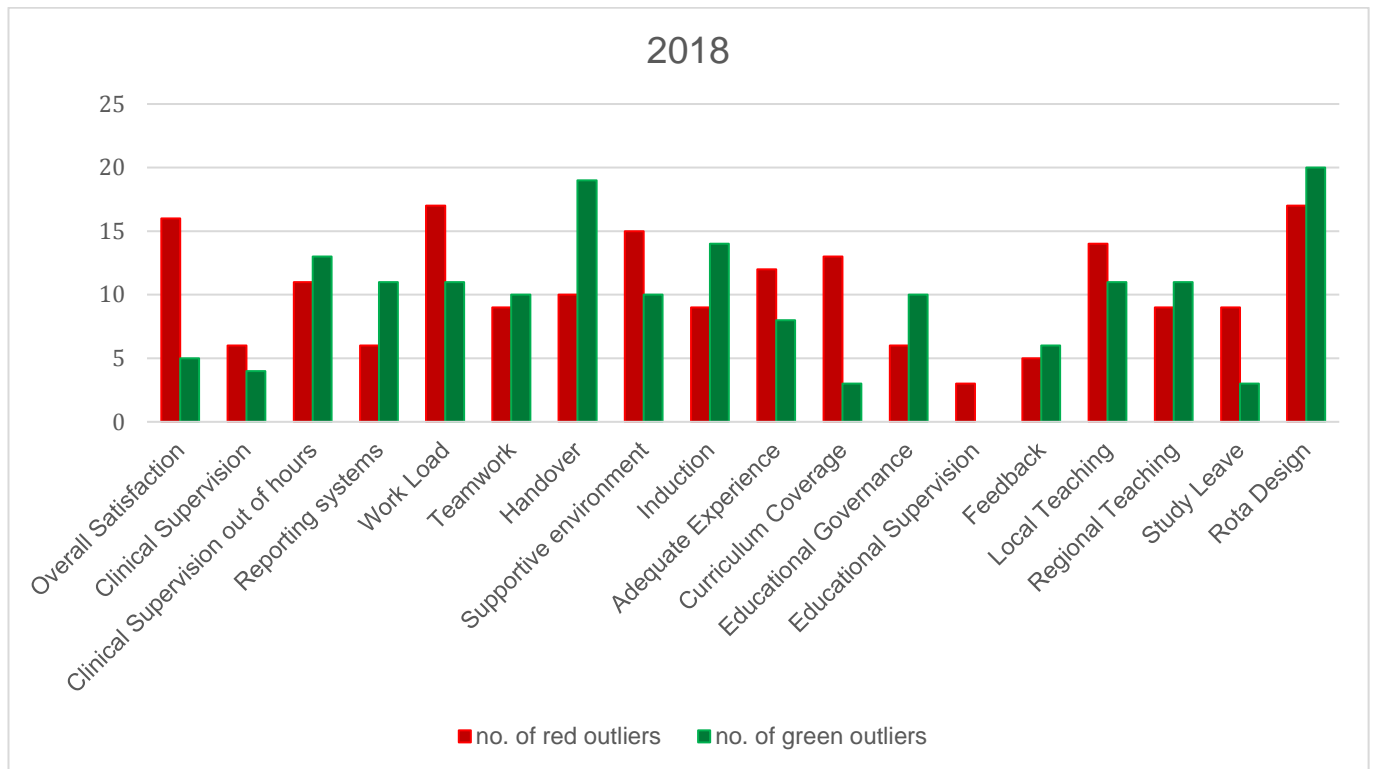
NB. Data excludes Public Health trainees

Source: NTS Reporting Tool: Report by Programme group by Site

Across the Thames Valley Local Education Providers, there has been an increase in the number of red outliers by 16.14%. There is a significant increase in the number of red outliers at Buckinghamshire Healthcare NHS Trust; affected areas include Medicine [GP, Core, Geriatrics], Emergency Medicine and Foundation Surgery.

In Frimley Health NHS FT at Wexham Park there is slight reduction in red outliers but a significant increase in the number of pink flag; affected areas include Foundation Year 2 in Surgery, Trauma & Orthopaedics, Acute Care Common Stem, General Surgery and Anaesthetics.

i. Outliers by indicator



NB. Data excludes Public Health trainees

Source: NTS Reporting Tool: Report by Programme group by Site

The highest number of negative outliers were against Workload [17], Rota design [17], Overall Satisfaction [16] and Supportive Environment [15]

The highest number of positive outliers were against Rota design [20], Handover [19], Induction [14], Clinical Supervision out of hours [13]

Trainer Survey results

1. Context

Following a break of 4 years, and a pilot survey in 2015, the GMC has hosted a National Trainer Survey since 2016. The survey provides Trainers with an opportunity to improve the quality of postgraduate and foundation training. The Survey results enable the GMC, HEE offices and Local Education Providers to obtain benchmarked data across a number of areas, including how supported Trainers feel, areas of good practice, and whether there are concerns about the quality of education and protection of training resources. In addition, the Survey results help the GMC understand how well the *Recognition & Approval of Trainers* Implementation Plan is being delivered.

2. Survey Reporting

The **Trainer Survey** questions are linked to 11 indicators:

1. Overall Satisfaction
2. Work Load
3. Handover
4. Supportive environment
5. Curriculum Coverage
6. Educational Governance
7. Time for training
8. Rota Design
9. Resources for trainers
10. Support for trainers
11. Trainer Development

3. Response Rates

A total of 19,193 trainers in the UK completed the NTS giving a national response rate of 41.4%. The HEE-TV response rate was 31.6%. The response rate was lower than last year - 48.5%.

4. Indicator Summary

HEE-TV ranks in the top five in eight of 11 Indicators.

Arrows denote comparison against 2017 score and ranking

Indicator	HEE TV Mean Score	National Mean	HEE ranking
Curriculum Coverage	↑72.72	71.46	↑4/18
Educational Governance	↓68.19	66.75	↑ 5/18
Handover	↑70.05	68.04	↑4/18
Overall Satisfaction	↓72.73	71.13	→4/18
Resources for trainers	↓70.87	69.48	↓6/18
Rota Design	↑62.80	61.10	↑5/18
Support for trainers	↓69.91	68.01	↑4/18
Supportive environment	↓67.89	67.0	↑6/18

Indicator	HEE TV Mean Score	National Mean	HEE ranking
Time for training	↑59.94	56.39	↑2/18
Trainer Development	↓72.14	69.61	↓4/18
Work Load	↑42.77	43.84	→12/8

Source: NTS Reporting Tool: Trainer Survey results, Report by LETB/deanery

5. Overall Satisfaction [Trainer]

ii. Overall Satisfaction by Local Education Provider

Local Education Provider	HEE TV Mean Score	National Mean
Berkshire Healthcare NHS Foundation Trust	86.36	79.01
Buckinghamshire Healthcare NHS Trust	75.17	79.01
Central & North West London NHS Foundation Trust	80.36	79.01
Frimley Health NHS Foundation Trust	75.48	79.01
Milton Keynes University Hospital NHS Foundation Trust	72.73	79.01
NHS Aylesbury Vale CCG	93.48	79.01
NHS Bracknell and Ascot CCG	85.75	79.01
NHS Chiltern CCG	90.79	79.01
NHS Milton Keynes CCG	72.73	79.01
NHS North & West Reading CCG	98.33	79.01
NHS Oxfordshire CCG	88.93	79.01
NHS Windsor, Ascot and Maidenhead	85.43	79.01
NHS Wokingham CCG	83.75	79.01
Oxford Health NHS Foundation Trust	84.72	79.01
Oxford University Hospitals NHS Foundation Trust	78.15	79.01
Royal Berkshire Hospital NHS Foundation Trust	81.75	79.01

Source: NTS Reporting Tool: Trainer Survey results, Report by Trust/Board

iii. Overall Satisfaction by Trainer Specialty

Programme	2018				2017	
	HEE-TV Overall Satisfaction Mean	Ranking by HEE Office/Deanery	National Overall Satisfaction Mean	Response rate	HEE-TV Overall Satisfaction Mean	Ranking by HEE Office/Deanery
Acute Internal Medicine	79.17	71.13	1/16	33%	58.33	16/16
Anaesthetics	74.36	71.13	8/16	44%	76.02	1/16
Cardiology	66.25	71.13	9/16	14%	54.63	16/16
Cardiothoracic Surgery	75.0	71.13	2/15	50%	n/a	n/a
Chemical Pathology	N = less than 3				83.33	2/8
Child & Adolescent Psychiatry	77.50	71.13	8/16	30%	78.79	6/16
Clinical Oncology	79.38	71.13	2/16	44%	69.44	9/16
Clinical Radiology	67.50	71.13	12/16	13%	68.98	12/16

Programme	2018				2017	
	HEE-TV Overall Satisfaction Mean	Ranking by HEE Office/Deanery	National Overall Satisfaction Mean	Response rate	HEE-TV Overall Satisfaction Mean	Ranking by HEE Office/Deanery
Dermatology	67.0	71.13	15/16	50%	65.48	13/16
Emergency Medicine	75.22	71.13	3/16	47%	70.29	8/16
Diabetes & Endocrinology	75	71.13	6/16	32%	69.44	11/16
Forensic Psychiatry	71.67	71.13	9/15	38%	69.44	14/16
Gastroenterology	73.33	71.13	1/16	14%	73.96	1/16
GIM	68.50	71.13	11/16	19%	69.02	9/16
General Practice	84.81	82.36	n/a	30%	79.64	3/16
General Psychiatry	72.81	71.13	9/16	46%	74.49	7/16
General Surgery	72.86	71.13	1/16	31%	66.92	12/16
GUM	80	71.13	3/15	38%	83.33	2/16
Geriatric Medicine	80.63	71.13	1/16	44%	78.92	1/16
Haematology	57.50	71.13	16/16	17%	67.59	7/16
Histopathology	71.25	71.13	6/16	16%	75	2/16
Infectious Diseases	61.67	71.13	9/15	23%	66.67	6/11
Intensive Care Medicine	74.55	71.13	3/16	73%	70.83	4/16
Medical Oncology	N = less than 3	71.13	N = less than 3		65	9/16
Medical Psychotherapy	57.67	71.13	9/9	50%	77.08	7/9
Neurology	70	71.13	13/16	38%	76.04	1/16
Neurosurgery	N = less than 3	71.13	N = less than 3		62.5	9/14
O&G	71.88	71.13	5/16	32%	72.26	5/16
Old Age Psychiatry	68.57	71.13	13/16	48%	70.51	13/16
Ophthalmology	66.25	71.13	14/16	28%	73.49	4/16
OMFS	70.83	71.13	4/13	67%	73.81	2/14
ENT	74.44	71.13	2/16	32%	71.8	5/16
Paediatric Surgery	N = less than 3	71.13	N = less than 3		77.78	1/13
Paediatrics	73.38	71.13	7/16	34%	73.12	2/16
Palliative Medicine	N = less than 3	71.13	N = less than 3		68.75	12/16
Plastic Surgery	73.75	71.13	2/16	30%	75	3/16
Psychiatry of Learning Disability	N = less than 3	71.13	N = less than 3		86.11	1/16
Public Health Medicine	Data not available	71.13			77.38	6/15
Rehabilitation Medicine	N = less than 3	71.13	N = less than 3		72.22	5/11
Renal Medicine	68.33	71.13	16/16	18%	73.33	4/16
Respiratory Medicine	64	71.13	14/16	21%	68.14	10/16
Rheumatology	75	71.13	8/16	25%	73.86	7/16
Sport & Exercise Medicine	N = less than 3	71.13	N = less than 3		63.89	1/16
T&O	76.46	71.13	1/16	20%	71.26	6/16
Urology	65	71.13	15/16	26%	72.22	5/16

Source: NTS Reporting Tool: Trainer Survey results, Report by Trainer Specialty by LETB/Deanery

6. Outliers

i. Outliers by Local Education Provider

Local Education Providers	Positive Outliers	Negative Outliers
Berkshire Healthcare	4	
Buckinghamshire Healthcare NHS Trust	7	2
Frimley Health NHS Foundation Trust		
Milton Keynes University Hospitals NHS Foundation Trust	9	
NHS Aylesbury Vale CCG		
NHS Bracknell & Ascot CCG		
NHS Chiltern CCG		
NHS Milton Keynes CCG		1
NHS Newbury & District CCG	1	
NHS Oxfordshire CCG		
NHS North & West Reading		
NHS Slough CCG	4	
NHS Windsor, Ascot and Maidenhead CCG		
NHS Wokingham CCG		
Oxford Health NHS Foundation Trust	4	2
Oxford University Hospitals NHS Foundation Trust	10	6
Royal Berkshire Healthcare NHS Foundation Trust	18	3

NB. Data does not include Public Health Training Source: NTS Reporting Tool: Trainer Survey results, Report by Trainer Specialty by Site

ii. Outliers by Indicator (trainer survey)

Positive outliers

The highest number of positive outliers were in Supportive Environment, Educational Governance, Support for trainees and Handover.

Negative outliers

The highest number of negative outliers were in Workload, Time for Training and Rota design.

7. Trainee & Trainer Surveys – Matching Outliers by Indicator Group

A number of Indicators are shared between both the Trainee and Trainer Survey. These are:

1. Curriculum Coverage
2. Educational Governance
3. Handover
4. Overall Satisfaction
5. Supportive Environment
6. Workload
7. Rota Design

i. Correlation between Trainer and Trainee surveys

There are few instances of correlation between matching indicators on both trainee and trainer surveys. A reason for this could be the lower response rate for trainers compared to trainees. Another reason could be the variation in questions behind the indicators.

There were two indicators where results mirrored in both surveys. Workload scores the highest number of negative outliers in both the Trainee and Trainer survey. Similarly, there are high numbers of positive outliers in both surveys in the Handover indicator.

8. Further information

Further information in relation to the 2018 GMC National Training Surveys can be found [here](#). You can also contact Claire Hall or Liesa Moore, Quality Managers at HEE-TV liesa.moore@hee.nhs.uk Claire.hall@hee.nhs.uk