

## Process for Escalation of Concerns

NHSE want to ensure that your training is enjoyable and that it allows you to fulfil your curriculum requirements.

Should you experience any problems or have any concerns during your training, there are a number of people in place to help, both within NHS England and within your employing organisation.

### **Educational Supervisor**

Concerns should initially be discussed with your Educational Supervisor.

For JDFCT trainees who work across primary and secondary care, please raise this with your Supervisor in the site that you are having the concerns.

### **Training Programme Director**

If your Educational Supervisor is unable to resolve your concerns, or your concerns involve your Educational Supervisor, please escalate these to your Training Programme Director (TPD).

For JDFCT trainees who work across primary and secondary care, please raise this with your TPD in the site that you are having the concerns.

### **Associate Dental Dean**

If your TPD is unable to resolve your concerns, or your concerns involve your TPD, please escalate these to the Associate Dental Dean (ADD).

### **Postgraduate Dental Dean**

If the ADD is unable to resolve your concerns, and your concerns relate to your overall training programme, they will escalate these to the Postgraduate Dental Dean.

### **Director of Medical Education**

If your concerns relate directly to your department/Trust, you may also contact the Director of Medical Education for the Trust.

### **Guardians of Safe Working**

The guardian is a senior person, independent of the management structure within each Trust. The guardian is responsible for protecting the safeguards outlined in the 2016 TCS for doctors and dentists in training.